

ACR-GNY Roundtable Breakfast | December 2, 2021

ZOOM MEETING PUBLIC CHAT TRANSCRIPT

- 01:13:30 Niki Borofsky | JAMS | Boston: To join the NYC-DR listserv:  
<http://listserver.jjay.cuny.edu/scripts/WA.exe?SUBED1=NYC-DR&A=1>
- 01:14:36 Niki Borofsky | JAMS | Boston: To join ACR-GNY: <https://acrghy.org/Membership>
- 01:27:01 Niki Borofsky | JAMS | Boston: The Reflective Practitioner: How Professionals Think in Action By Donald A. Schön |  
<https://www.taylorfrancis.com/books/mono/10.4324/9781315237473/reflective-practitioner-donald-sch%C3%B6n>
- 01:27:25 Mark Kleiman: Conscious Competence
- 01:28:35 Laura Frankel/JAMS/Chicago: Thank you Niki.
- 01:33:40 Niki Borofsky | JAMS | Boston: More about Michael Lang |  
<https://www.mediate.com/michaellang/>
- 01:34:20 Niki Borofsky | JAMS | Boston: The Making of a Mediator: Developing Artistry in Practice by Michael Lang and Alison Taylor | [https://www.amazon.com/Making-Mediator-Developing-Artistry-Practice/dp/0787949922/ref=sr\\_1\\_1?s=books&ie=UTF8&qid=1303439149&sr=1-1](https://www.amazon.com/Making-Mediator-Developing-Artistry-Practice/dp/0787949922/ref=sr_1_1?s=books&ie=UTF8&qid=1303439149&sr=1-1)
- 01:34:48 Niki Borofsky | JAMS | Boston: The Reflective Practitioner |  
<https://www.thereflectivepractitioner.com/>
- 01:38:42 Jess Kent: @Michael - how has the reflective process been adjusted for cultural awareness? Is this experience useful in all scenarios & is it most effective when completed in groups of mediators?
- 01:44:53 April Y. Walker: Did anyone catch the name of the "drop-in" ABA group that Michael mentioned? Thanks in advance
- 01:45:57 Chuck Newman - NYC: Amer Bar Assn Section on Dispute Resolution, Mediation Committee
- 01:46:15 April Y. Walker: Thanks Chuck!
- 01:46:50 Tzofnat Peleg-Baker: @April I can give you info via email  
[tzofnat@camden.rutgers.edu](mailto:tzofnat@camden.rutgers.edu)

- 01:47:57 Niki Borofsky | JAMS | Boston: The slides will be available online with the video recording here: <https://acrgny.org/RTB-Videos>
- 01:49:14 Niki Borofsky | JAMS | Boston: The Guide to Reflective Practice in Conflict Resolution  
MICHAEL D. LANG | | <https://rowman.com/ISBN/9781538116623/The-Guide-to-Reflective-Practice-in-Conflict-Resolution>
- 01:49:15 Jess Kent: Is it best to have RP groups in geographically close spaces or virtually across the globe?
- 01:52:15 Niki Borofsky | JAMS | Boston: Reflective Questions to consider: What are you noticing about the way the group interacts? What are you still curious about?
- 01:54:06 Sherley Phillips: Good Morning All,
- 01:54:40 Sherley Phillips: I am Sherley Phillips from Bridgewater, MA
- 01:55:08 Jess Kent: @Maria: This reminds me of Dr. Max Klau's work inspiring political candidates to wonder aloud in a self discovery process called "Spark Questions". He currently works at New Politics Leadership Academy (previously at City Year HQ) and I think would be a great speaker for this group.
- 01:59:28 Jess Kent: What is the optimum size for these groups?
- 02:02:04 Alice: sure,
- 02:06:56 Robin Beckhard - NYC: In spreading out sessions because you think you recognize need for wife to have time to adjust to change, would you be transparent about why you're doing this? (Don't want to single out the wife.)
- 02:10:57 Maria Volpe - NYC: For the current zoom account 500, though webinar format is thousands.
- 02:11:35 Susan Glatki: Why is he is such a hurry? You have focused on why the wife wants to slow things down. He has had the time to process what he wants, she deserves the time to process, but there may be more in his desire to speed things up. does he need it done by end of year for tax reasons? Because he wants to marry someone else? because he has some other immediate need he hasn't disclosed?
- 02:12:06 Eli Uncyk, New York City: Would you ask what each sees generally as the purpose of maintenance?
- 02:13:29 Bob Hauser - ROC: Two questions: (1) You mention 2 wives - so this is a session with 4 clients? and, (2) Can you ask each participant how they FEEL (maybe this would bring out some underlying issues)?

- 02:22:23 Robin Beckhard - NYC: I'm wondering if the sessions are all conducted jointly, vs individual caucuses with wife, with husband. Curious about room for transparency to surface feelings of one or both in joint session = approaching therapy.
- 02:23:47 Mark Kleiman: Have you discussed the values that drive the position? Discuss the issue of fairness. What does it mean to each of them?
- 02:30:22 Niki Borofsky | JAMS | Boston: Any more general questions/comments about the reflective practice process?
- 02:31:24 Michael Cassandra West Hempstead: I was most impressed by the question about what made Andi uncomfortable. It seemed that goes along with the quote at the beginning of the talk.
- 02:33:12 Eli Uncyk, New York City: what does maintenance mean to the mediator? Does that affect the approach?
- 02:33:23 Michael Cassandra West Hempstead: Bravo on that self-reflection!
- 02:33:56 Gill Mansfield (Mediator): I'm interested in how the process felt for Andi whether there is ever frustration at questions rather than guidance?
- 02:34:11 Teresa Calabrese she/her: It does take restraint-not to offer advice and ask questions and be curious instead
- 02:34:19 Jennifer Svensson: I really enjoyed the way the questions and thoughts were reflective in and of themselves. And it allowed Andi, the self discovery of going from content to process and even touching on some of the different modes that she brings to her session. And ways to improve the quality of her mediation skills to help those parties.
- 02:34:26 Marty Izaak-NYC: How did the Name Reflective Practice come about? It may be questionable to someone not involved.
- 02:37:34 Carol Buckler: And how often do you meet?
- 02:38:32 Mark Kleiman: Would a question asking about motives expressed by the parties on an issue be appropriate?
- 02:38:40 Tzofnat Peleg-Baker: @ Marty Izaak Donald Schön's coined The Reflective Practitioner Anders Ericsson coined the term deliberate practice.Both are reflective. I wonder why you assume it will prevent people from pursuing it
- 02:40:03 Gizem Alper: How would we deal with confidentiality concerns, how much is too much?
- 02:43:22 Eli Uncyk, New York City: Is there communication between meetings?

02:43:38 Niki Borofsky | JAMS | Boston: Thank you to everyone!

02:43:41 Karen Jane. VA: Thank you so much for an enjoyable morning and learning experience.

**Michael D. Lang's email:** [mlang@mediate.com](mailto:mlang@mediate.com)